



## Reveille Partner Network

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### Partner Portal FAQ

#### **How do I access the partner portal?**

Navigate to <https://reveillesoftware.sharepoint.com/sites/PartnerPortal/SitePages/Home.aspx>

#### **How do I create my account?**

Navigate to <https://www.reveillesoftware.com/partner-portal-registration/>.

1. Complete the registration webform.
2. Select orange submit button at the bottom of the form.
3. The webform will be routed to a Reveille for approval. Once approved your account will be created and instructions will be sent for initial login. This process should take no longer than one full business day.

#### **I forgot my username or password...**

Our Partner Portal uses Microsoft accounts to manage access. You may reset your password through their automated process. If you need further assistance, please contact [alexw@reveillesoftware.com](mailto:alexw@reveillesoftware.com).

#### **Is there a limit to how many users at my company can have an account?**

No. However, each user should create an individual account.

#### **Can I share any of this collateral with my customers?**

Yes. The majority of materials on the portal are links to an external facing site, so that partners can share these materials to their customers. Materials posted on the "Technical Page" and "Support Page" should not be shared unless granted approval by Reveille.

#### **The document I am looking for isn't hyperlinked...**

If you are trying to click on a piece of collateral, but it is not hyperlinked, that means that document is being worked on or is in the process of being updated. Please check back later.

#### **I cannot find what I am looking for...**

If you cannot find what you are looking for please email [partners@reveillesoftware.com](mailto:partners@reveillesoftware.com)