

Management and Automation for Kofax® Intelligent Automation Platforms

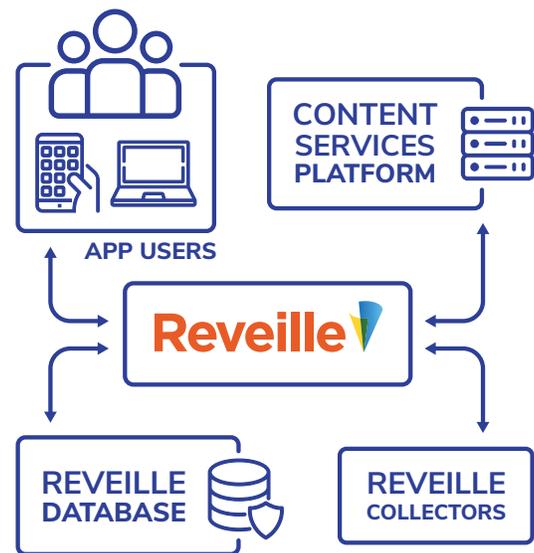
Modern enterprises rely on enterprise capture platforms like Kofax, so ensuring the availability of these business-critical apps is a high priority. However, maintaining uptime and having visibility into operating metrics requires active monitoring and the ability to proactively solve the problems that lead to downtime. Insight that's not included out-of-the-box and is time-consuming and cumbersome to buildout with general purpose APM tools or fragmented in house scripting methods.

Manage Performance & SLAS Across the Kofax Ecosystem

Reveille works fluently with Kofax to provide agentless application management testing and monitoring capabilities to ensure the continued health and productivity of the Kofax enterprise capture platform - on premises or in the Cloud.

Reveille provides out-of-the-box tests, metrics and key performance indicators (KPIs) to ensure comprehensive visibility and avoid critical events in your capture environment. In a matter of days, not months, you'll benefit from real-time management decision making with Reveille's active and preventive monitoring, enhanced harvest process, and accessibility to granular daily threshold-based metrics.

With Reveille's real-time dashboards, alerts and comprehensive reporting, business and IT managers gain deep, data-driven insight and context to make better decisions and improve overall performance, and stability of their capture platforms.



Reveille Delivers Unrivaled Business Impact

Reveille brings the power of real-time insight and automation to your entire Kofax capture platform and beyond – export processing to content service platforms, error remediation for key services, operating KPIs, and service level adherence across the Kofax solution ecosystem and more. Reveille's conditionally triggered proactive capabilities reduce processing bottlenecks, redrive repository connections, and can execute PowerShell based recovery scripts.

Reveille increases visibility and control, and decreases resources spent on supporting Kofax applications:

- Gain line of sight in days not months
- Reduces the number of support tickets for Kofax
- Shortens TTR for remaining, legitimate application issues
- Agentless, logless approach that doesn't impact system performance
- Supports Kofax platforms including: Kofax Capture, Communication Server, Front Office Server, Front Office Server with MFP devices, TotalAgility, Transformation Modules,



See Beyond with Reveille

Reveille empowers users to make data-driven decisions using powerful dashboards, real-time alerts and tailored metrics

Reveille provides the visibility and insight you need to answer questions like:

- Are individual Kofax applications responsive or sluggish?
- Are the related capture input sources (fax directories, email import, mobile capture, etc.) available?
- Are the related Kofax capture output targets (archives, repositories, etc.) available?
- Are all the scanners and Kofax TotalAgility input capturing operating in a timely manner?
- How can we minimize bottlenecks and recovery from exceptions automatically?
- How can the appropriate action be taken automatically?
- At what level of service are Kofax systems performing?

With Reveille for Kofax:

- Eliminate application ‘babysitting’ – observing / tracking / communicating.
- Gain visibility quickly with over 100 pre-built, out-of-the-box tests.
- Reduce time for opening incidents with help desk after the fact so incidents are historically tracked.
- Proactively be alerted to degrading conditions when they happen, reducing surprise impacts causing bridge calls that extend manual recovery workflows.
- Gather baselines of Kofax operating performance with our Dashboard metrics .
- Leverage Kofax Dashboard metric information within your Kofax Insight applications through Reveille REST API endpoints.
- Provides an at-a-glance view of historical system performance such as Kofax Capture batch queue counts, licenses in use, and batch aging.
- Reveille Monitors can be extended for additional database (SQL Wizard), SOA or REST based applications (Web Service wizard for WSDL based services), file movement (File Access wizard for UNC/FTP/SFTP directories), and server (PowerShell and WMI/Performance Counters for Windows) component testing capabilities.

“Forewarned is forearmed. Reveille’s speed in rendering notifications surprised us. Often, the system can be back up and running before the customer knows it was down. It also helps us analyze what happened and why.”

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