

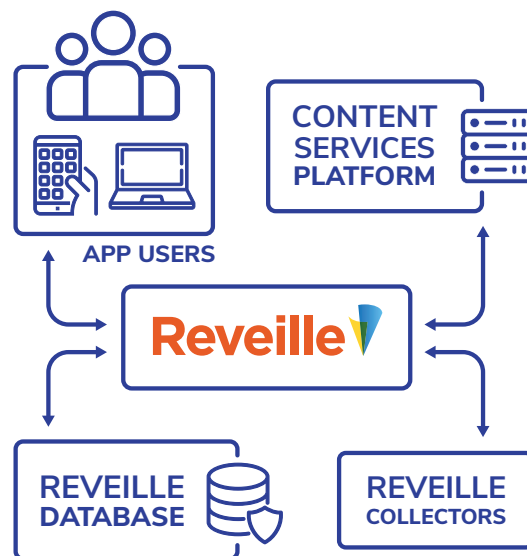
## Performance, Analytics & Security for Microsoft®

Modern enterprises rely on Microsoft's content management and collaboration solutions including SharePoint, SharePoint Online and OneDrive, so ensuring the availability of these business-critical apps is a high priority. However, maintaining uptime and having visibility into operating metrics and what users are doing requires active monitoring and the ability to proactively solve the problems that lead to downtime. Insight that's not included out-of-the-box and is time-consuming and cumbersome to buildout with general purpose APM tools or fragmented in house scripting methods.

## See. Know. Protect. Your Microsoft Collaboration Tools

Reveille's powerful, purpose-built solution provides visibility and control over your Microsoft collaboration tools including SharePoint, SharePoint Online and OneDrive applications. Our specialized monitoring of enterprise content management (ECM) / content services platforms (CSP) goes well beyond general-purpose monitoring, providing context and detailed insight into the performance, adoption, planning, user behavior, security and audit of business-critical content stacks.

Reveille integrates with Microsoft applications to provide a real-time dashboard that actively displays the health of the user experience and application processes. It monitors each key component to proactively and automatically diagnose and repair the cause of a problem to improve end-user experience and ensure smoother operation of the business processes supported by your Microsoft applications.



## Reveille Delivers Unrivaled

Reveille for Microsoft SharePoint, SharePoint Online and OneDrive delivers unmatched, comprehensive monitors, beyond traditional web monitoring options, to track, diagnose, repair, and report the complete CSP operational environment – with application specific metrics and user behavior visibility. Reveille's agentless approach provides controlled capabilities beyond other agent-based techniques focused just on transaction segment response time.

Reveille also delivers complete monitoring of user activity at the application transaction level and the platform level to detect and investigate suspicious user activity via an integration with Microsoft Defender Advanced Threat Protection (MDATP).

Reveille increases visibility and control, and decreases resources spent on supporting these Microsoft applications:

- Gain line of sight in days not months
- Reduces the number of support tickets
- Shortens TTR for remaining, legitimate application issues
- Agentless, logless approach that doesn't impact system performance
- Includes a full suite of infrastructure wizards to rapidly create application monitors for key integration points and application dependencies
- Provides an overall view of content performance and security across all supported Microsoft applications – in the Cloud or on-premises



## See Beyond with Reveille

Reveille empowers users to make data-driven decisions using powerful dashboards, real-time alerts, and tailored metrics

Reveille provides the visibility and insight you need to answer questions like:

- Are individual applications responsive or sluggish?
- Are connections compromised?
- Can the appropriate action be taken automatically?
- At what level of service are systems performing?
- Are documents being improperly accessed?
- What are users doing with business-critical content?
- Are irregular login patterns occurring for high-value assets?

With Reveille for Microsoft SharePoint, SharePoint Online, and OneDrive:

- Eliminate application 'babysitting' – observing / tracking / communicating.
- Reduce time for opening incidents with help desk after the fact so incidents are historically tracked.
- Capture the actual user activity of who accessed what document during what time period to assist with audit/compliance/capacity planning reviews and detecting abnormal security user access patterns.
- Proactively be alerted to degrading conditions when they happen, reducing surprise impacts causing bridge calls that extend manual recovery workflows.
- Collects information that is necessary for troubleshooting issues that is often challenging to obtain manually after the fact.
- Gather baselines of application operating performance with our Dashboard metrics.
- Get User Analytics to objectively understand user transaction volumes, search hit counts, 'hot' content, query activity, and response times.
- Reveille Cloud Collectors reside behind the corporate firewall to collect data on the SharePoint Online experience – there is no need to expose SharePoint Online access credentials to Reveille Software or a separate 3rd party management service or entity.

“Reveille’s user analytics are icing on the cake. Being able to report actual numbers up to management – who, what, when, how, and tie in the security aspect – is very powerful.

– Steve Malik, ECM Solutions Manager, Turner Industries

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SEE. KNOW. PROTECT.

REVEILLE PROVIDES SOLUTIONS FOR THESE ENTERPRISE PLATFORMS

opentext™

box

KOFAX

IBM

Microsoft